

Return and Refund Policy

Roadside Relics LLC

Effective Date: September 10, 2025

Overview

At Roadside Relics, we want you to be completely satisfied with your purchase. If you're not happy with your order, we're here to help. This Return and Refund Policy explains how returns, exchanges, and refunds work when shopping with us.

Returns

We accept returns within 14 days of the delivery date.

To be eligible for a return, items must:

- Be in the same condition as at the time of sale.

- Include all parts and accessories

- Be accompanied by proof of purchase. (order confirmation, order number or receipt)

Non-returnable items include:

- Personalized or custom-made items

- Final sale items.

Exchanges

Exchanges are available only if the item is in stock.

If your requested exchange is unavailable, we will issue you a refund.

Refunds

Once we receive and inspect your return, we will notify you by email regarding the status of your refund.

If approved, your refund will be processed back to your original payment method (no exceptions) within 10 business days.

Shipping costs are non-refundable, except in cases where we made an error.

Items damaged in transit

If you received an item and that item was damaged in transit, Roadside Relics LLC is in no way responsible or liable for damages caused by the shipper or carrier service. Please contact the shipper or carrier service responsible for the damages.

Incorrect Items

If you received an incorrect item:

Contact us at roadsiderelicsllc@gmail.com within 5 days of delivery.

Include your order number and photos of the incorrect product.

We'll cover return shipping costs for incorrect items.

How to Start a Return

To initiate a return:

Email us at roadsiderelicsllc@gmail.com or use our Contact Us page.

Include your order number, item(s) you wish to return, and the reason for the return.

We will provide instructions.

Late or missing Refunds

If you haven't received your refund yet:

First, check your bank account or payment provider

Contact your credit card company. It may take time before your refund is officially posted.

If you have done all this and still haven't received your refund, please contact us at roadsiderelicsllc@gmail.com.

Contact Us

If you have any questions about this Return and Refund Policy, please reach out to us:

Roadside Relics LLC

roadsiderelicsllc@gmail.com

414-840-3404

New Berlin, WI USA